

Stamford Hospital - Non Discrimination and Accessibility Practices Notice



Stamford Hospital's goal is for all our patients to have equal access to our high quality care. Stamford Hospital complies with applicable Federal civil rights laws and does not discriminate or exclude people on the basis of race, color, national origin, age, disability, creed, ancestry, gender identity or expression, marital status, and lawful source of income.

Stamford provides free and timely appropriate auxiliary aids and services when necessary to ensure individuals with disabilities have an equal opportunity to participate, including:

- Qualified sign language interpreters; and
- Information in alternate formats.

Stamford provides free and timely language assistance services when necessary to provide meaningful access for individuals whose primary language is not English, including

- Qualified interpreters; and
- Information written in other languages.

If you need these services, contact our Civil Rights Coordinator:

Director of Patient Relations

Stamford Hospital

One Hospital Plaza

Stamford CT 06904

203.276.2590

Fax: 203.276.7223

Email: SHSPatientRelations@stamhealth.org

If you believe we have failed to provide these services or discriminated, in violation of this policy, we encourage you to file a grievance with our Civil Rights Coordinator. We aim to equitably and promptly resolve your concerns, so please access our grievance process as needed. You can file a grievance in person, by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator (or designee) is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, by mail or phone or electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>. The contact information is:

U.S. Department of Health and Human Services, 200 Independence Avenue, SW., Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD)